



กรมสนับสนุนบริการสุขภาพ  
Department of Health Service Support



# Guideline

the Compulsory Health Insurance for Aliens  
to Apply for Non-Immigrant Visa  
Type O-A (Period Not Exceeding 1 Year)



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Department of Health Service Support

## Background

On 2 April 2019, the Cabinet approved to add the criteria for the compulsory health insurance for aliens to apply Non-Immigrant Visa, type O-A (Period Not Exceeding 1 year) according to the proposal of the Ministry of Public Health. The insurance covered throughout the stay in the Kingdom with medical claims for outpatient not less than 40,000 Baht and inpatient not less than 400,000 Baht. The foreigners are able to purchase the insurance policy through the website: [longstay.tgia.org](http://longstay.tgia.org). In case of foreigners who purchase the insurance of foreign companies, they must have sum insured not less than the Thai one. The approval will be in force since 31 October 2019.

## Objectives

1. The foreign elderly will purchase the medical insurance in order to cover themselves during their stay in the Kingdom of Thailand under Non-Immigrant O-A Visa as health problems tend to occur to all foreign elderly.

2. Both public and private medical establishments are able to take responsibility for the foreign elderly more efficiently. Moreover, if the elderly have health insurance, the agency will pay the medical fee to medical establishments on behalf of foreign patients, and the public establishments won't allocate the budget for supporting/contributing medical fees for foreigners.

## Related Regulations/Criteria/Guidelines

1. The Immigration Bureau has amended the decree and the guideline on the authorisation for aliens obtaining Non-Immigrant Visa, type O-A (not exceeding 1 year) to enter the Kingdom for temporary stay which will be in force since 31 October 2562 in total 3 letters as follows:

1.1 The Decree of Royal Thai Police No. 548/2562 Entitled the Amendment of Criteria and Conditions of the Consideration for Aliens Requesting for Temporary Stay in the Kingdom of Thailand Dated 27 September 2019

1.2 The Decree of the Immigration Bureau No. 300/2562 Entitled the Amendment of the Documentation List for Aliens Requesting for Temporary Stay in the Kingdom of Thailand Dated 27 September 2019

1.3 The Urgent Letter of the Immigration Bureau No. 0029.161/Vor 4603 Dated 27 September 2019, Entitled the Authorization for Aliens Obtaining Non-Immigrant Visa, Type O-A (Period Not Exceeding 1 Year) to Enter the Kingdom for Temporary Stay, together with the criteria as follows: for the first allowance, foreigners are allowed to stay in the Kingdom according to the limitation of insurance policy; for the second allowance, foreigners are allowed to stay according to the left limitation due to the multiple-entry-typed visa.

2. The Department of Consular Affairs issued the guideline on the support of visa appliance and informed Thai Royal Embassies and Thai Royal Consular to follow, as well as amended the documentation for foreign insurance purchase.

3. The Office of Insurance Commission, Thai General Insurance Association and Thai Life Insurance Association have provided the website for Thai health insurance purchase

4. The Department of Health Service Support, the Ministry of Public Health established One Stop Service Centre for the foreigner who intended to apply for Non O-X (10 Year) and Non O-A (1 Year) Visa in order to inform: (1) criteria, conditions and qualifications for the appliance, as well as advantages gaining (2) the process of medical insurance purchase, terms of the purchase and the channel to purchase for applying the visa (3) the report when complete the one-year stay (O-X) or the report of residence when complete the 90-day stay, and other related information. The information may be displayed in the form of website or application that is able to link to authorities.

## **Process of Health Insurance Purchase for the Foreign Elderly which re-visit of new visa of Non-Immigrant Visa Type O-A (Period Not Exceeding 1 Year)**

1. Foreigners purchase the insurance through the website <https://longstay.tgia.org> which has now 14 insurance companies both domestic and international.

2. The Ministry of Foreign Affairs and the Immigration Bureau are able to inspect insurance policies that the foreigners applied for visa or the extension of their stay through the online system, using one of these following documentations: (1) Insurance Policy Number, (2) Passport Number, (3) Name, or (4) Nationality, which is in the form of “Foreign Insurance Certificate”.

3. Foreigners – the applicants of Non-Immigrant Visa Type O-A (Period Not Exceeding 1 Year) demonstrate foreign the insurance certificate in accordance with the Cabinet’s resolution dated 2 April 2019.

4. For the existing foreign elderly aged 50, who hold a Non-Immigrant Visa Type O-A, can stay in Thailand until the end of validity. For the new ones or old applicants who want to extend or re-visa, must apply by the health insurance that has been forced since 31 October 2019.

## **Guideline on the Appliance of Non-Immigrant Visa Type O-A (Period Not Exceeding 1 Year) in the part of Department of Consular Affairs, Ministry of Foreign Affairs**

On 22 August 2019, the Ministry of Public Health hold the meeting with related authorities to support the policy on the addition of criteria of the compulsory health insurance for aliens to apply for Non-Immigrant Visa Type O-A (Period Not Exceeding 1 Year). Regarding to the cabinet resolution, the ministry has amended the criteria of the aforementioned visa appliance as follows:

1. Foreigners who apply for Non-Immigrant Visa Type O-A (Period Not Exceeding 1 Year) must purchase medical insurance that will cover themselves during their stay in the Kingdom of Thailand. The insurance claims for outpatient must not less than 40,000 baht and not less than 400,000 baht for inpatient. The appliance must have Thai or foreign insurance policy documentation for visa appliance which has the procedure as follows:

(1.1) In case applicants purchase foreign health insurance, use the original insurance policy for appliance.

(1.2) In case applicants purchase Thai health insurance, use a copy or the original insurance policy for the appliance. The Royal Thai Embassies and Consulates. General are able to verify the insurance policy in the website <https://longstay.tgia.org>.

2. Applicants must have medical insurance certificate form issued by the Office of Insurance Commission that was verified by the insurance companies, together with the insurance policy (all cases). Applicants are able to download the form from website <https://longstay.tgia.org>.



3. In case foreigners have risk nationality, the embassies and consular follow the guideline on risk nationalities (including Chinese with the over-90-day stay).

4. When appliance is approved, the embassies and consular issued Non-Immigrant Visa (Type O-A) with the note stating “medical insurance expired on.....” for the consideration of Immigrant Division officers.

5. Ask for the embassies and consular to publicize the procedure so that foreigners will be informed and prepare for the next visa appliance. The guideline on the aforementioned visa will be in force since 31 October 2019.

## Contact Person:

If Any foreigners have any questions or need any help, please do not hesitate to contact the related authorities as follow :

- **Policy Information :**

Ministry of Public Health  
Department of Health Service Support  
Tel. +662-1937014 Call Center +662-1937999

- **Permission Information :**

Royal Thai Police  
Immigration Bureau  
Tel. +662-2873101

- **Oversea Visa Appliance:**

Ministry of Foreign Affairs  
Department of Consular Affairs  
Tel. +662-5728442

- **Domestic Insurance Purchase :**

Office of Insurance Commission (OIC)  
Tel. +662-5153970 Hotline : 1186

## List of Insurance Companies

The Final List of the Member on the Project  
 “The Compulsory Health Insurance for Aliens to Apply Non-Immigrant Visa, Type O-A (Period Exceeding 1 Year)”

No.	Company	Coordinator's name-surname	Phone	Mobile	E-mail Address
1	Bangkok Insurance Public Company Limited	Thirathana Visetpakdee	02 285 8550	081 566 5145	tirathana.v@bangkokinsurance.com
2	Thai Health Insurance Public Company Limited	Ornuch Niamsuwan	02 202 9245		ornuch@thaihealth.co.th
3	Navakij Insurance Public Company Limited	Pattana Wong Thanakijpatana	02 636 7755 ext. 1277	086 534 2190	phatthanawong_t@navakij.co.th
4	Thaivivat Insurance Public Company Limited	Sivaporn Boonmee	1231 ext. 4904		siwaporn_boo@thaivivat.co.th
5	Pacific Cross Health Insurance Public Company Limited	Piyapat Wana-Aukrit	02 401 8189	094 483 9836	piyapadh.v@th.pacificcrosshealth.com
6	Falcon Insurance Public Company Limited	Chutaporn Wongmora	02 676 9837	084 360 5495	chuthapornw@falconinsurance.co.th
7	Viriyah Insurance Public Company Limited	Parichart Sirattana	02 129 7656	086 616 8208	parichats@viriyah.co.th
8	Syn Mun Kong Insurance Public Company Limited	Nattapong Kamolerdwanich	02 378 7000 ext. 8414	081 807 0046	nattapong_k@smk.co.th
					kanlayanee_w@smk.co.th
9	Asia Insurance 1950 Public Company Limited	Narisa Kawansu	02 869 3399 ext. 1205	084 439 1486	narisak@asiainsurance.co.th
		Purit Amnuachai	02 869 3399 ext. 1876		phurita@asiainsurance.co.th
11	Aetna Health Insurance Public Company Limited	Surachet Nontakorn	02 677 0000 ext. 5402	061 401 2778	surachet.nontakorn@th.aetna.com
12	AXA Insurance Public Company Limited	Sirirat Kunjaetong	02 118 8210	089 204 9860	sirirat.go@axa.co.th
13	LMG Insurance Public Company Limited	Supeeraphan Raktiprakorn	02 661 6000 ext. 1364	092 991 6956	supeeraphun.r@lmginsurance.co.th
14	Dhipaya Life Assurance Public Company Limited	Nopporn Thongtae	02 239 2200 ext. 4154	-	nopporn@dhipaya.co.th
		Chuleewan Puongthong	02 239 2200 ext. 4176	-	chuleewanp@dhipaya.co.th
15	Sompo Insurance (Thailand) Public Company Limited	Nopparat Tiphthanom	02 119 3000 ext. 1316	-	nopparat.t@sompo.co.th

D:\Share\ถนน:กรมการประกันภัยอุบัติเหตุและสุขภาพ\Health\_ชาวต่างชาติ (Long Stay Visa)\Visa 1 ปีรายชื่อบริษัทที่เข้าร่วมโครงการ



Department of Health Service Support, Ministry of Public Health of Thailand

Tel +6621937000 Ext. 18404, 18421 (Office Hours)

E-mail: medicalhub.hss@gmail.com website: www.hss.moph.go.th

Insurance Policy No. ....

Period of Insurance  
...../...../..... to ...../...../..... Time.....

**Foreign Insurance Certificate**

for Alien to apply for Non-Immigrant Visa Type O-A (Period not exceeding 1 Year)

in accordance with the Cabinet Resolution, dated 2 April B.E. 2562 (2019)

Insurance Policy Title.....

This insurance certificate is issued to certify that Name.....Surname.....  
Nationality.....Gender.....Age.....Years Passport No. .... ; the insured person  
is insured in accordance with the Cabinet Resolution, dated 2 April B.E. 2562 (2019). The period of insurance begins  
from D/M/Y..... at .....hours until  
D/M/Y.....at..... hours as stipulated on the Insurance Policy No..... of the  
Company..... With the following Insurance Covers:

- 1. Outpatient Benefit – with a sum insured of not less than **THB 40,000 /year**
- 2. Inpatient Benefit – with a sum insured of not less than **THB 400,000 /year**

..... ) ( ..... ) ( ..... )  
 Director Director Authorized Signature

Insurance Company Address .....

.....

.....

Telephone Number .....

Contact Person.....

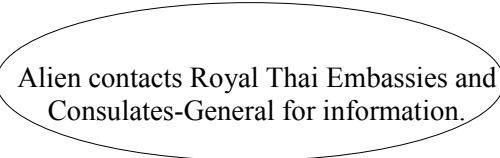


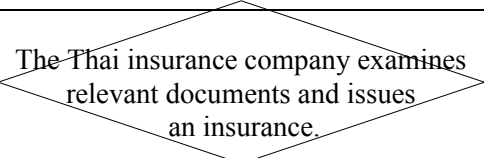




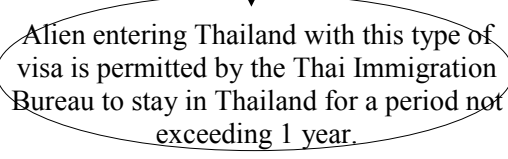
E-mail.....

Website of the Insurance Company .....

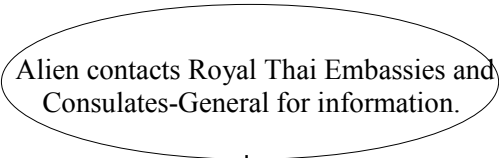
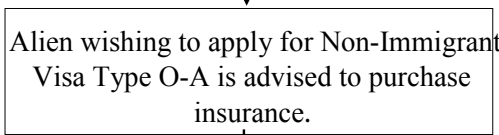
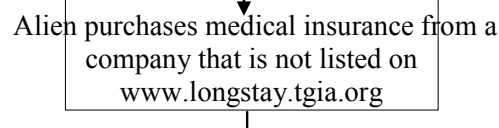
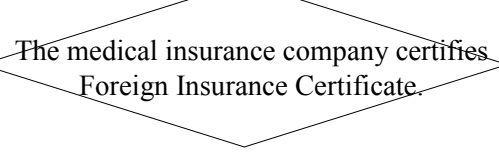
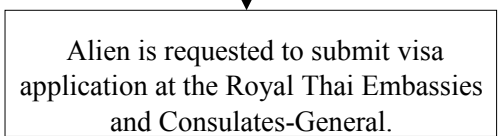
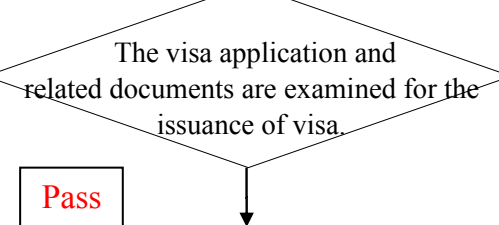
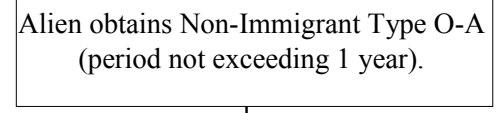
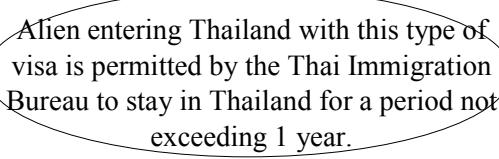
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## Work Flow of the Compulsory Health Insurance for Aliens to Apply for Non-Immigrant Visa Type O-A (Period Not Exceeding 1 Year)

**(In case of new visa applicants purchasing Thai medical insurance)**

No.	Processes	Operation
1		Alien can contact any Royal Thai Embassies and Consulates-General where he or she resides.
2	 <div style="border: 1px solid black; padding: 5px; width: fit-content; margin: auto;">Alien wishing to apply for Non-Immigrant Visa Type O-A is advised to purchase insurance.</div>	Alien is required to possess OPD insurance of 40,000 Baht or more and IPD insurance of 400,000 Baht or more.
3	 <div style="border: 1px solid black; padding: 5px; width: fit-content; margin: auto;">Alien purchases insurance from a Thai company.</div>	Alien can purchase insurance from a Thai company at <a href="http://www.longstay.tgia.org">www.longstay.tgia.org</a>
4		Alien receives a proof of insurance purchase from the Thai company.
5	 <div style="border: 1px solid black; padding: 5px; width: fit-content; margin: auto;">Alien is requested to submit visa application at the Royal Thai Embassies and Consulates-General.</div>	Alien prepares relevant documents including medical insurance and submit the visa application at the Royal Thai Embassies and Consulates-General.
6	 <div style="border: 1px solid black; padding: 2px; width: fit-content; margin: 5px auto; color: red; font-weight: bold;">Pass</div>	The Royal Thai Embassies and Consulates-General issue Non-Immigrant Type O-A with a remark on the visa sticker indicating the remaining period of insurance validity which can also be checked at <a href="http://www.longstay.tgia.org">www.longstay.tgia.org</a> using Username and Password received from the Office of Insurance Commission.
7	 <div style="border: 1px solid black; padding: 5px; width: fit-content; margin: auto;">Alien obtains Non-Immigrant Type O-A (period not exceeding 1 year).</div>	Alien can enter Thailand as soon as he or she obtains the visa.
8	 	Alien is required to obtain permission at check-point of the Thai Immigration Bureau in order to enter Thailand. Alien must report to the Thai Immigration Bureau every 90-day during his or her stay in the Kingdom of Thailand.

**(In case of new visa applicants purchasing medical insurance from a company that is not listed on [www.longstay.tgia.org](http://www.longstay.tgia.org))**

No.	Processes	Operation
1		Alien can contact any Royal Thai Embassies and Consulates-General where he or she resides.
2		Alien is required to possess OPD insurance of 40,000 Baht or more and IPD insurance of 400,000 Baht or more.
3		Alien can download the Foreign Insurance Certificate from <a href="http://www.longstay.tgia.org">www.longstay.tgia.org</a> to fill in and submit it to the medical insurance company.
4		Alien receives a certified medical insurance document and original insurance policy from the insurance company.
5		Alien prepares relevant documents including medical insurance and submit the visa application at the Royal Thai Embassies and Consulates-General.
6		The Royal Thai Embassies and Consulates-General issue Non-Immigrant Type O-A with a remark on the visa sticker indicating the remaining period of medical insurance validity.
7		Alien can enter Thailand as soon as he or she obtains the visa.
8		Alien is required to obtain permission at checkpoint of the Thai Immigration Bureau in order to enter Thailand. Alien must report to the Thai Immigration Bureau every 90-day during his or her stay in the Kingdom of Thailand.



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